

Mercury Collection

Durable, High-Performance Consoles Built to Suit any Application



watsonconsoles

Mercury Consoles



Feature	Mercury BASE	Mercury STANDARD	Mercury PRO
Lifetime +10 Warranty	●	●	●
Wood and Steel Construction	●	●	●
Fully Integrated Technology	●	●	●
Adjustable Monitor Focal Depth	●	●	●
Tackable Fabric Screens	●	●	●
Accessory Rail		●	●
Adjustable Worksurface Height		●	●
Modular Environment Controls		●	
Fully Integrated Environment Controls			●
Adjustable Worksurface Focal Depth			●
Electronically Adjustable Monitor Array			●
Integrated Wellness Controls			●

Mercury is a modular system built for the demands of 24/7 operations. Choose the features that are right for your user groups and the unique needs of your center.

For emergency teams and back-up centers, Mercury Base can be outfitted with the essentials to be up and running swiftly. Mercury Pro packs all the strength and functionality that high performance dispatch teams require. Select features like one-touch height-adjustability to handle the comfort and ergonomic needs of each user. Or add in

easy-access outboard technology storage for more robust IT needs. Engineered with a blend of materials to withstand the console environment for a decade or longer, we are with you every step of the way to create the right professional workspace for your needs and budget.



Mercury BASE



Mercury STANDARD



Mercury PRO

EOCs Backup Call Centers SOCs, NOCs Command + Control PSAPs

Mercury BASE: Practical. Adaptable. Reliable.

Tackable privacy screens create functional privacy. Available acrylic upper section controls sound but preserves sightlines.



Steel fixed-height legs provide the sturdiness required for 24/7 use.



Customize to your IT needs by incorporating either a Cable Bridge for wire management, or a Technology Bridge to house PCs.



Hub cabinets allow for dedicated power and data entry points as well as cable management.



Outboard Technology Cabinets with axial fans to provide active cooling extend technology life and allow for easy IT access.



Size Ranges:

Worksurface width: 60"-96"
 Hub depth: 39"
 Screen heights: 36"-60"

Adjustability:

Monitor capacity: Up to ten 24" monitors
 Row 1 monitor arms focal depth: 20.5" extension
 Row 1 monitor arms focal height: 8.5" above surface +/- 7" height adjustment
 Row 2 monitor arms focal depth: 20.5" extension
 Row 2 monitor arms focal height: 21.5" above surface +/- 7" height adjustment

Environment Controls:

Available as an add-on accessory.

Screening:

Tackable
 12" acrylic toppers: Optional

Technology:

Standard PC max capacity: 12
 Rack mount ready: Optional in Technology Cabinets
 User accessible plug-ins: Up to 4 outlets optional
 110V AC NEMA 5-15R receptacles: Two 10-outlet PDUs provided per console.

Practical: Mercury Base provides the full technological capacity and worksurface space of other consoles at a fraction of the cost.

Adaptable: Mercury Base can be adjusted and customized as your technology and staffing needs change.

Reliable: Made with industry-best materials, this console is built to withstand 24/7 use.

Mercury STANDARD: Functional. Durable. Flexible.

Tackable privacy screens create functional privacy. Acrylic upper section controls sound but preserves sightlines.

Slat rail monitor system provides for a variety of user created configurations. Monitor system provides height and focal depth adjustability.

Steel lifting columns provide up to 26" surface height adjustment and have a capacity of 535 lbs.

Stackable storage assists in organization, with no wasted space.

Hub cabinets allow for dedicated power and data entry points as well as cable management.

Outboard Technology Cabinets with axial fans to provide active cooling extend technology life and allow for easy IT access.



Size Ranges:

Worksurface widths: 60"-96"
 Hub depth: 39"
 Screen heights: 36"-60"

Adjustability:

Worksurface height range: 22"-48"
 Monitor capacity: Up to ten 24" monitors
 Monitor arm focal depth adjustment: 20"
 Monitor height: Custom +/- 7" additional height adjustment
 Lifting columns: 2
 Lifting capacity: 535 lb.

Environment Controls:

Heating, cooling and individual dimmable task lighting and ambient lighting available as optional, modular accessories.

Screening:

Tackable
 12" acrylic toppers: Optional

Technology:

Standard PC max capacity: 12+
 Rack mount ready: Optional in Technology Cabinets
 User accessible plug-ins: 4
 110V NEMA 5-15R receptacles: Two 10-outlet PDUs provided per console.

Functional: Mercury Standard provides operators, IT technicians and facility managers benefits that boost performance efficiency for public safety and operations control teams.

Durable: Mercury Standard exceeds standards across the board—in fire safety, BIFMA durability, R-56 compliance, FCC, ASTM E84, and CA TB 117. Watson’s use of industry-best materials, expert machining and rigorous quality assurance ensure that your console will serve your team for a decade plus.

Flexible: Not only is Mercury’s in-line design a space-saver, the true modular build means technology and personal storage components can be moved and added as technology and staffing changes.

Mercury PRO: Incomparable. Efficient. Evolved.

Tackable privacy screens create functional privacy. Acrylic upper section controls sound but preserves sightlines.

Four Steel lifting columns provide up to 26" surface height adjustment and have static load capacity of 2500 lb.

Monitor height power-adjusts to support optimal visual acuity. Worksurface moves in and out, providing one-touch focal depth adjustment.

Hub cabinets allow for dedicated power and data entry points as well as cable management.

Stackable storage assists in organization, with no wasted space.

Customize your technology needs by incorporating either a Cable Bridge for wire management, or a Tech Bridge to house PCs.

Outboard Technology Cabinets are accessible from both the front and the rear of the console. Built-in axial fans provide active cooling extend technology life and allow for easy IT access.



Size Ranges:

Worksurface widths: 60"-96"
 Hub depth: 39" or 51"
 Screen heights: 36"-60"

Adjustability:

Worksurface height range: 24"-50"
 Worksurface focal depth range: 13"
 Monitor capacity: Up to ten 24" monitors
 Monitor arm focal depth adjustment: 15"
 Monitor array height: 13" electronically controlled height adjustment
 Optional fully articulating monitor arms: 13" additional height adjustment

Environment Controls:

Heating, cooling and individual dimmable task- and ambient-lighting included as accessories. Accessories are all FCC tested to ensure no components cause Radio interference.

Screening:

Tackable
 12" acrylic toppers: Optional, available in clear or tinted

Energy + Environmental:

Total draw for entire console: 13.3 amps
 Worksurface Lift Standby Usage: 0.1 amps
 All lighting is low wattage LED
 SCS Indoor Air Quality Certification: Advantage

Technology:

Standard PC max capacity: 12+
 Rack mount ready: 7RU Standard
 User accessible technology connections: 20+
 110V NEMA 5-20R receptacles: Two 13-outlet PDUs provided per console.
 Motorola R56 grounding standard compliant

Mercury PRO is the only console on the market to be ETL tested and listed to the UL 962 standard as a complete assembly. This premier standard verifies that Mercury meets multiple safety requirements for Stability/Mechanical Strength, Fire Resistance and Power/Lighting/Electrical Safety.

Incomparable: No other console provides the user benefits of a Mercury Pro. Designed to customize comfort and maximize performance in a high-stress environment, the user experience at a Mercury Pro is unique by definition.

Efficient: Between the tech bays thoughtfully placed for rapid access, the fans to actively cool the tech systems and keep their performance optimized, and the easy-access cabling, the Pro is the IT Specialist's dream.

Evolved: Mercury Pro's modularity allows for easy reconfiguration, expansion, and adaptability. The linear design maximizes space, and the intelligent combination of material, maximizes strength and promotes user wellness.

Cable Bridge & Technology Integration

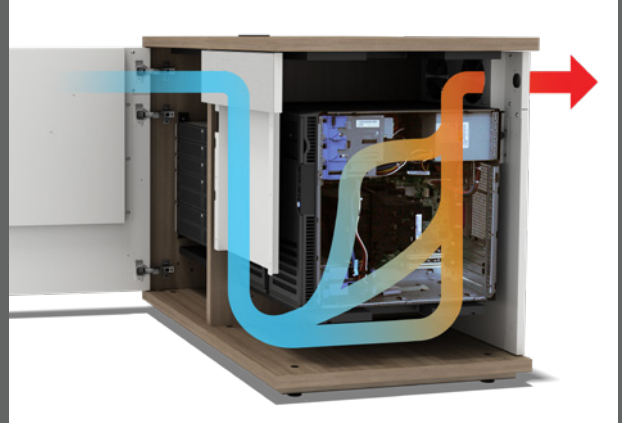
Mercury's modular tech/cable bridges, hubs and cabinets allow you to tailor PCs, wiring and accessories to meet the needs of your dispatch operations. Our consoles seamlessly integrate technology to save time and space, while enhancing operator effectiveness.

Hub cabinets
Hub cabinets are the heart of the console, allowing dedicated power and data entry points, centralized grounding and facilitating cable management. In Mercury Pro, the hub can rack mount up to 7RU Standard, and provides two 13-outlet PDUs per console. In Standard and Base, the hubs supply two 10-outlet PDUs per console.

Technology Cabinets
This outboard technology storage can be accessed from both front and rear and offers optional slide out shelves as well as significant cable management capacity. Built in fans provide active cooling, optimizing performance and extending technology life. Tech Cabinets can be optioned with rack mounts to increase PC capacity and provide mounting for other technology.

High Capacity Cable Bridge
Ideal for more robust technology needs, the cable bridge accommodates tech and equipment cabling. Dedicated channels for power and low voltage cables reduce the risk of signal interference and facilitate troubleshooting. Combine with the Watson Tech Cabinet to create an optimal technology solution.

Active Cooling System
The Active Cooling System found in our technology storage cabinets helps to extend technology life through use of low noise axial fans with front and back vents to circulate cool air and keep equipment running at optimal temperature



Dedicated Connection Points
The Hub Cabinets have dedicated locations to bring power, voice, and data into the furniture. There are mounting locations for the electrical junction boxes inside of the cabinets.



Versatile Access
The Cable Bridge has an optional feature for accessing electrical and data from the wall.



Technology Bridge

Technology Bridge

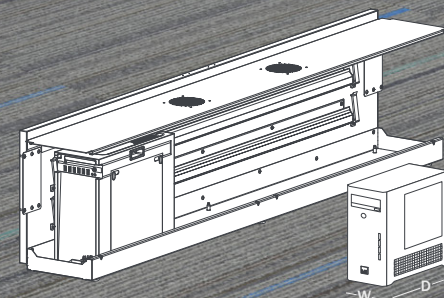
This space-saving, under-surface solution is ideal for Centers with light technology needs. Easy PC installation and side-firing PC placement simplify maintenance access. The vented Tech Bridge fits up to five small-format or mid-size PCs. Fans circulate cool air and keep technology operating at optimal temperatures. Dual cable channels keep power and low voltage cables separate, reducing the risk of signal interference.



Technology Bridge Capacity

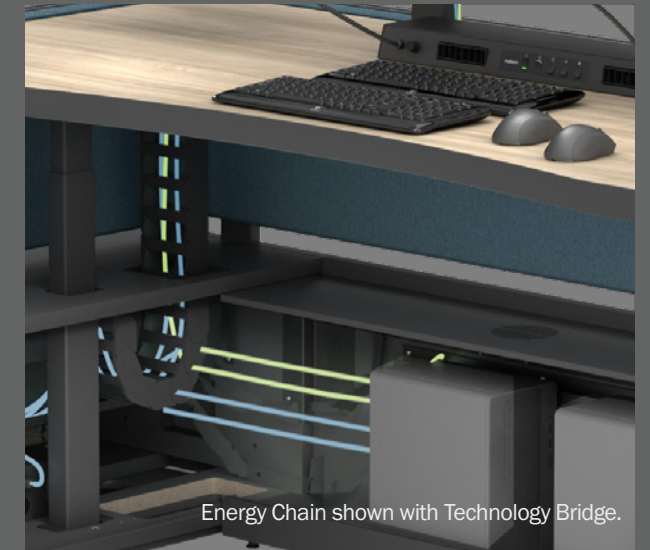
Console Width	Small Format PCs*	Mid Tower PCs*
60"	2	2
66"-72"	3	2
78"-90"	4	3
96"	5	3

*Small Format PC is up to 11.5"D; Mid Tower is up to 15.75"D.
All formats must be no larger than 15" H and 7"W.

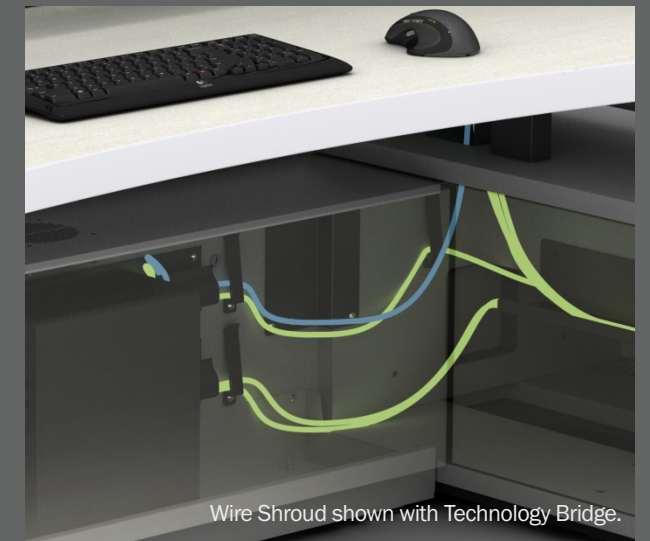


Mercury Collection Wire Management

Complex technology doesn't require a complex solution. Our easy to use energy chains for Pro and Standard, and shrouds for Base keep everything organized and convenient while providing superior, high capacity cable management to both adjustable and fixed workspaces.



Energy Chain shown with Technology Bridge.



Wire Shroud shown with Technology Bridge.

Wired for Convenience

Watson technology storage is created for easy access for the IT team, but no cables are exposed after installation and most components are lockable to prevent DIYers from fix attempts. Even when the position is active—or placed against a wall—cables, cabinets, and bridges are easily reachable.

Wellness Switch

Move. Report. Improve.



Take a Stand

Working at a standing desk burns up to 55% more calories. Operators can transition between sitting and standing at the touch of a button, contributing to productivity.

Sitting for Six Hours

612 Calories Burned

Sitting for Three Hours

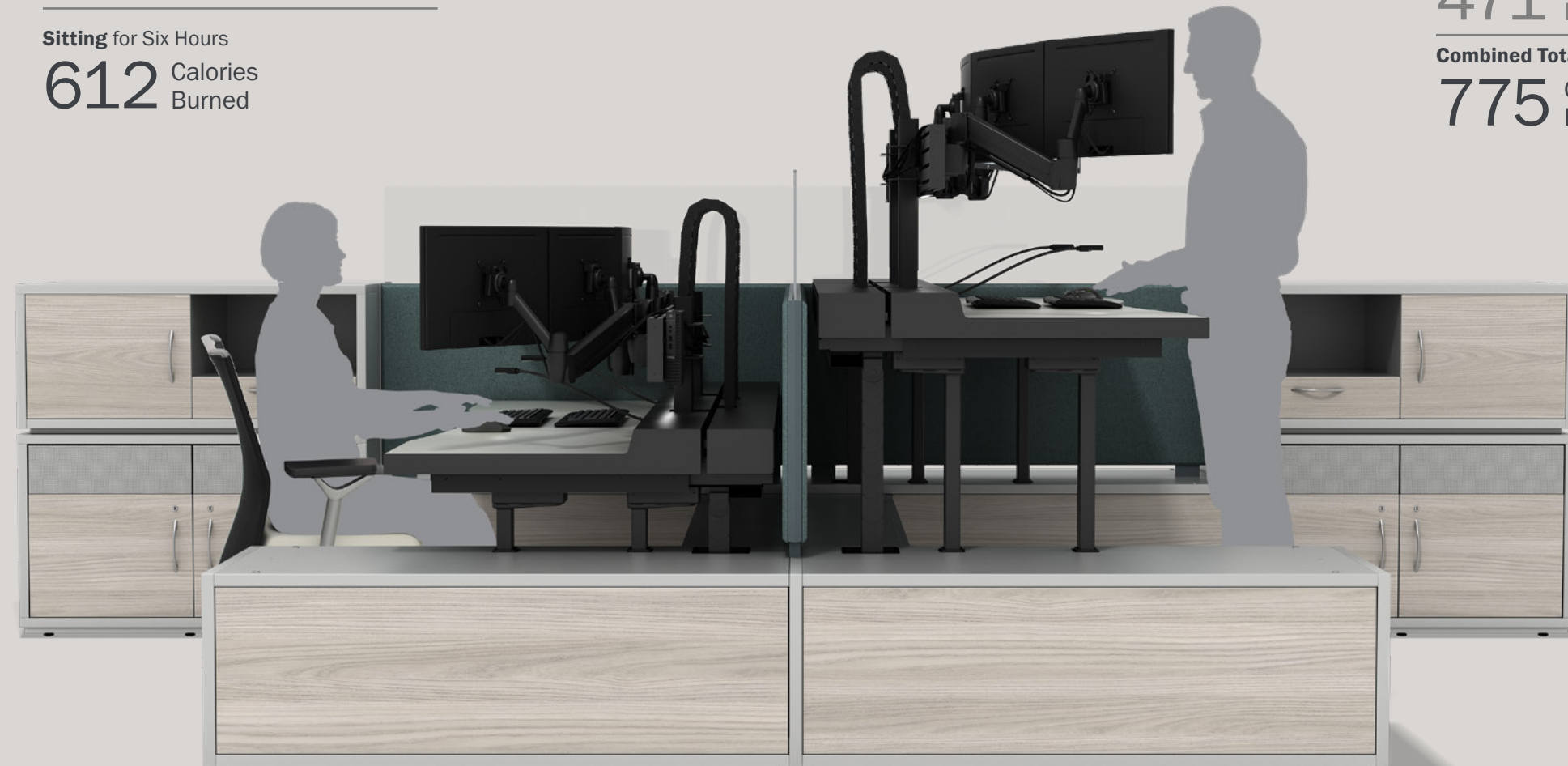
374 Calories Burned

Standing for Three Hours

471 Calories Burned

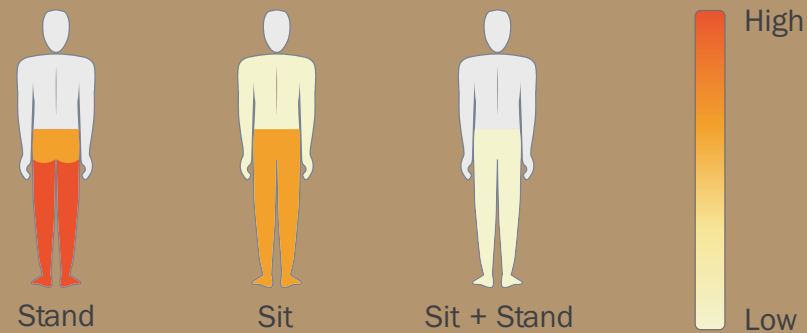
Combined Total, Six Hours

775 Calories Burned



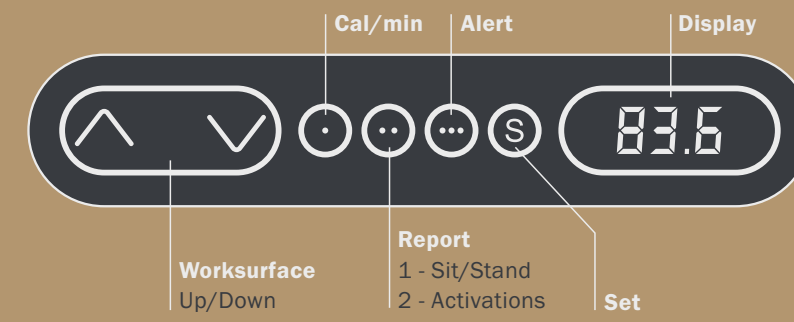
Mean Discomfort by Body Region

Incorporating standing into a work routine lessens body discomfort that can be caused by sitting all day. The Wellness Switch can be programmed to remind your team to stand and break the routine of sitting all day.



Bringing Movement to the Workstation

Support employee health and wellness with Mercury, the only console with embedded features to assist your team in their fitness goals and overall activity levels. Dispatchers spend long hours at a desk; the Wellness Switch enhances the sit to stand functionality of their console by layering on a digital readout of work surface height and overall calorie burn. Users can program alerts for custom intervals of sitting and standing. The report feature keeps track of the individual adjustments, giving users the opportunity to see their improvement over time. An active work environment is important to the mental and physical wellbeing of your team. Encourage healthful goal setting with the wellness switch.



Cal/Min: Count stand minutes and calories.
Report: Track desk use (total number of adjustments)
Alert: Remind yourself to stand.

Monitor Systems

Increasing Focus & Efficiency

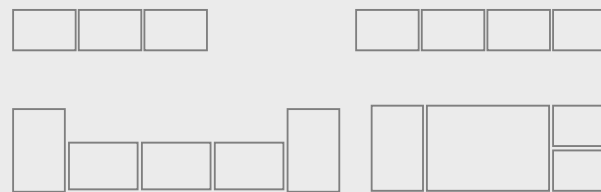


Mercury Standard & Pro Slat Rail System

The Slat Rail for Mercury Pro and Standard is a robust solution for all of your monitors and work tools. Create the monitor array that is best for your team today with the system that will continue to meet your evolving needs tomorrow.

Flexibility+Options

Mercury's Slat Rail Array system—which is electronically adjustable on Mercury Pro models, and fixed on Mercury Standard—can be stacked to provide dual tier monitor configurations. The array is available in sizes 36" to 84" (in six-inch increments), holding any variety of monitor sizes and orientations, including large format monitors up to 55". The extruded aluminum bars eliminate bowing and flexing, and each system includes cable management to keep power and video cables tidy. A variety of monitor arms—including fixed, focal-depth only, or fully articulating—can be fitted.



Slat Rail Array system can hold any variety of monitor sizes and orientations.

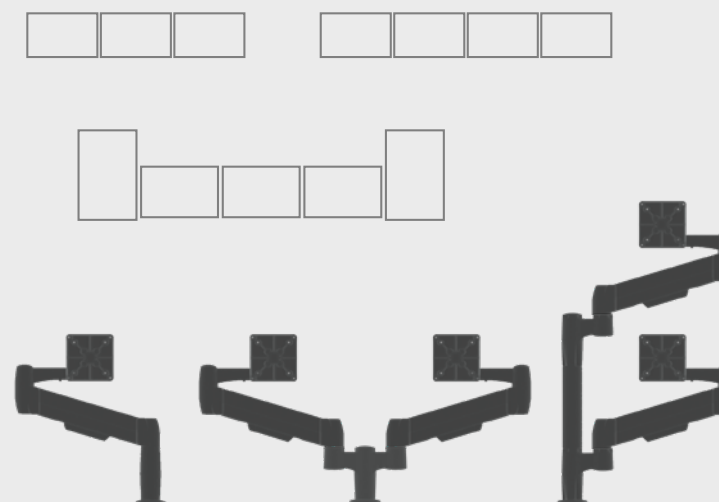


Mercury Base & Table Monitors Bolt Through System

The Bolt Through Monitor Arm System is a simple and effective solution for all of your Base Console and shared table monitors. Add a monitor to a conference or team table or scale Base up or down depending on your needs.

Display Options

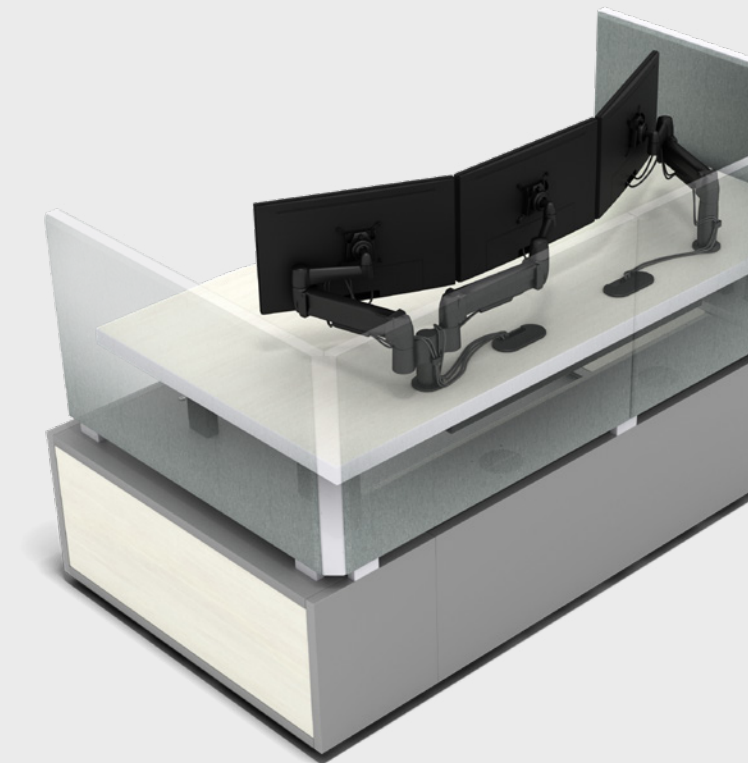
The bolt through array system can be stacked to provide dual tier monitor configurations and can hold a wide variety of monitor sizes and orientations. Each system includes cable management to keep power and video cables tidy.



Additional arm and screen configurations available

Agility in Design

Watson monitor arms can be matched with a variety of configurations, including large format monitors up to 55". Choose the configuration that fits your team and our designers will match the system to the design.



Why Watson?

Process. Product. People.



Consultation

With you from the beginning, past the finish line

We'll walk you through the process, working together to evaluate your specific needs, and determining the right products, features, and layout to fit your space and your budget. You'll have experts on your side from day one. Even after your installation ends, our support specialists take pride in ensuring your consoles live up to their reputation. You'll have the peace of mind that comes with having the strongest warranty in the industry and a team with you for life.

Fabrication

Design and Manufacturing expertise

We design and manufacture all the wood and steel components in our facility, giving us full control over the design, material selections, and processes. The result is a finished product that meets the highest standards for durability, build quality, and environmental standards.

Installation

No time for downtime

Our installation experts orchestrate live cutovers and installations that don't interfere with your operations. They've completed thousands of installations across the country, in PSAPs of every size, and can anticipate any need.

A Proven Blend

A welded steel frame, a lifting system tested to perform through 40,000 cycles, commercial-grade, engineered wood core cabinets—every component used in the design of Mercury was designed to create a console as resilient as the people who work at it. Our decades of experience in both wood and steel manufacturing have resulted in a console that has both structural integrity and a pleasing aesthetic.



Wood

Durability + Beauty

Carefully selected as best-in-class, the wood used in Watson Consoles meets the most rigorous standards for strength and performance. With zero formaldehyde so you can breathe easier

Steel

Strength + Stability

The welded steel substructure provides a superior support system for the components of a Mercury Console.



We are committed to supporting our product and our customers for a lifetime. That's why we not only build exceptionally durable consoles, but back it up with the strongest standard parts warranty in the industry,

Lifetime

A lifetime warranty on **all** parts manufactured by Watson, **at no additional cost to you.** No subscription plans, no fine print. If any Watson part fails at any time while installed with the original console purchaser, it is covered. This includes wood and metal parts such as worksurfaces, cabinets, doors, and screens. We believe so strongly in our unique approach of combining wood and steel that we will cover it **for the lifetime of the product.** This includes freight, and even labor for the first five years!

Plus Ten

Our history in the consoles industry has created partnerships that no other manufacturer can equal. We select our partners with such care that we extend our protection to **their** parts as well—for **ten years.** This includes electronics and buy-out parts such as lights, switches, lifting columns, and climate controls, along with associated freight, and even labor for the first five years! **No other manufacturer protects you like Watson.**

Smart Design

Watson's approach benefits the whole team



Dispatchers:

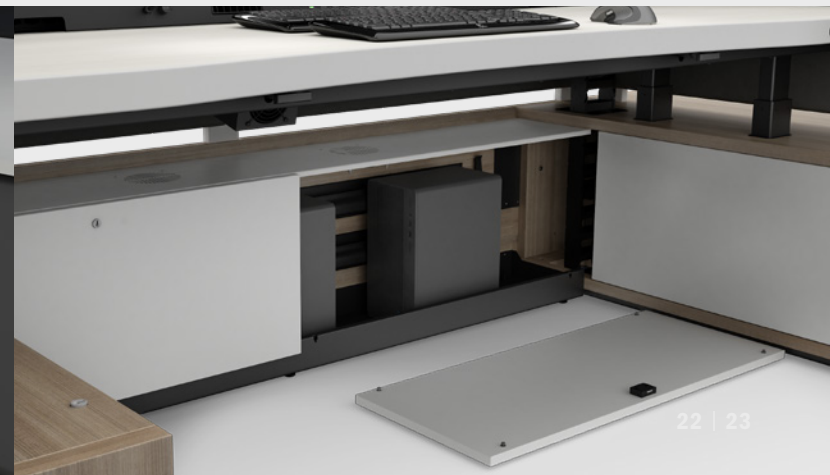
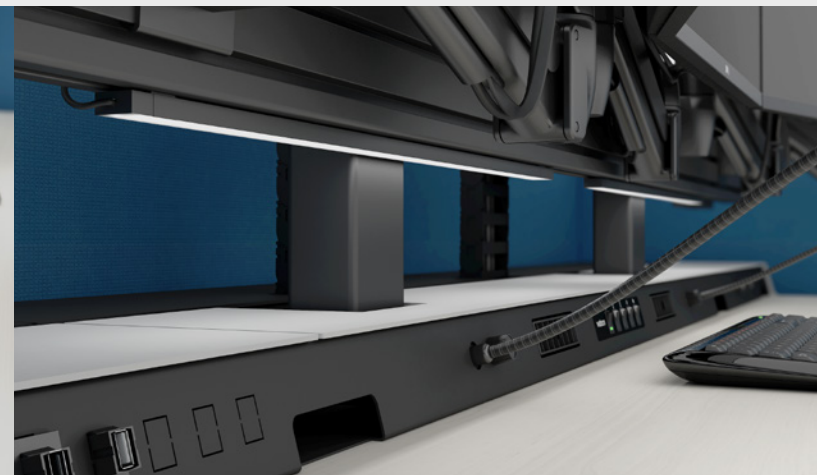
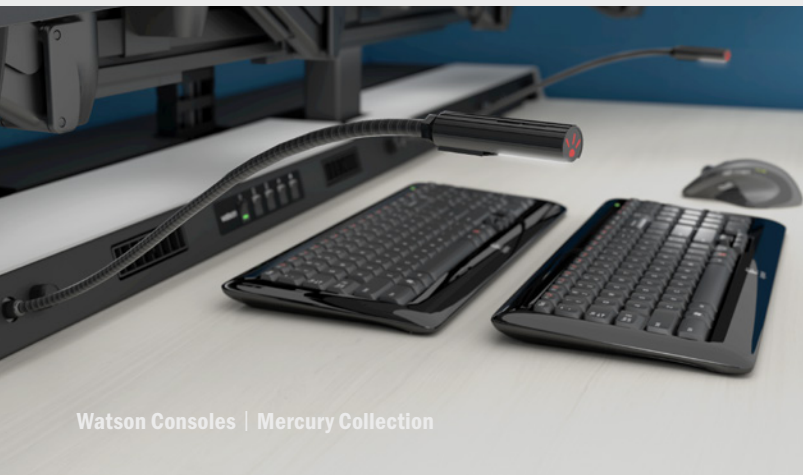
- Every feature is selected to optimize performance and intelligently placed to ensure ease-of-use
- Task lighting can be moved and adjusted to perfectly suit the user, including down to red for dark environments
- Ambient lighting adds a second level of lighting to the entire worksurface
- Personal heating and cooling fans help promote operator comfort
- Sit-to-stand functionality at the touch of a button
- Mobile device charging at the workstation
- Easily adjustable monitor height and depth

Supervisors:

- Ergonomic features keep teams healthy and reduce call outs and L&I claims
- Screens maintain line of sight while keeping teams safe and distanced
- Accessories keep centers tidy and uncluttered
- Personal lighting and heating minimize complaints
- Seamless tech integration ensures every station runs every day

IT Managers & Techs

- Lockable doors prevent users from unplugging power
- Easily accessible cabling and technology make maintenance accessible even during use
- Cupholders prevent spilling on expensive equipment
- Cable management system prevents pinching and provides separation for mission critical power and data
- Axial fans actively cool technology, extending the life of the investment
- Scalable tech integration makes future upgrades and additions simple and efficient



Storage

Multi-functional lockers, multi-purpose work islands, stacking storage, and mobile units create open or concealed storage and make efficient use of every square foot of your dispatch center.



Work Islands

A multi functional addition to any control room. Incorporate the elements that work for your team, from recycling centers to lockers.



Personal & End Stacking Storage

Build depth between positions to store personal items with end stacking storage, either on its own or on a tech cabinet. Combine open, drawer, and doors to create a multi functional area for each dispatcher. Or build up from the hub to use end-of-run space to its full potential.



Lockers

Personal gear lockers are available in multiple styles, sizes, and finishes. Create small groups of lockers along the aisle or group together in a traditional style.



Bookcases

Keep document binders right at hand.



Tables



Team Table

The team table meets a variety of needs—from a collaborative meeting space, to shared storage and/or creating distance between positions.

A Peninsula

An extended worksurface that is well-suited to training, collaboration, and meetings. Offered in depths of 60" to 84"—29½" or 31½" high—with pop up or flip lid power. Can be combined with a 24" Technology Cabinet or a Technology- or Cable-Bridge for additional technology storage.

B Bridge

A table spanner that creates space between positions and can seat a trainer or observer. Designed to accommodate a Technology- or Cable-Bridge underneath. Available in 29½" or 31½" heights.

C Shared Resource

Shared Resource is a table spanner style that integrates 30" high, custom-configured open, closed, and/or drawer storage between stations. *Table spanner styles are available in 39" or 51" depths, with pop up power.*



Meeting Tables

Tech-ready tables for any type of meeting, from formal decision making to pop-up brainstorming.



Mobile Tables

Configure for the classroom or the break room. Available with cable management and power integration. Easy to store, multi-functional, and meet the needs of the moment.



Accessories

Cup holder

Never worry about spills during a stressful call or into technology with an attached cupholder.



Status Light

A valuable communication enhancement, signaling when positions are active, vacant, or in need of assistance.



Personal Sanitation Station

Keep cleaning materials close at hand to ensure proper disinfecting during and between shifts.



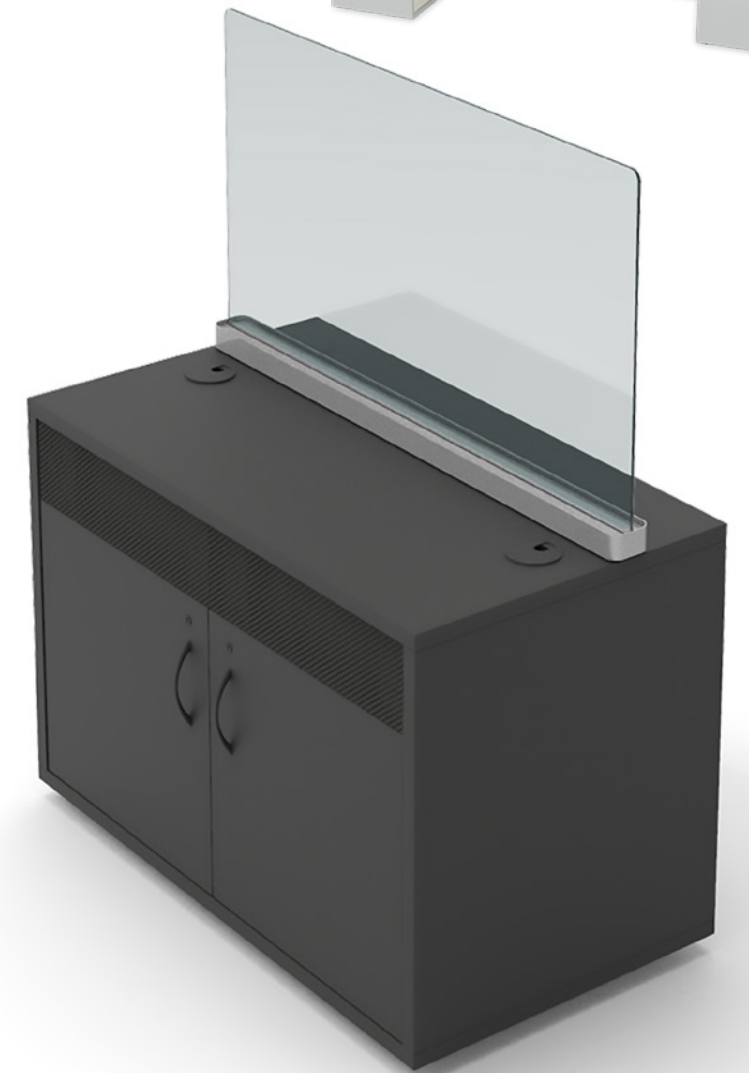
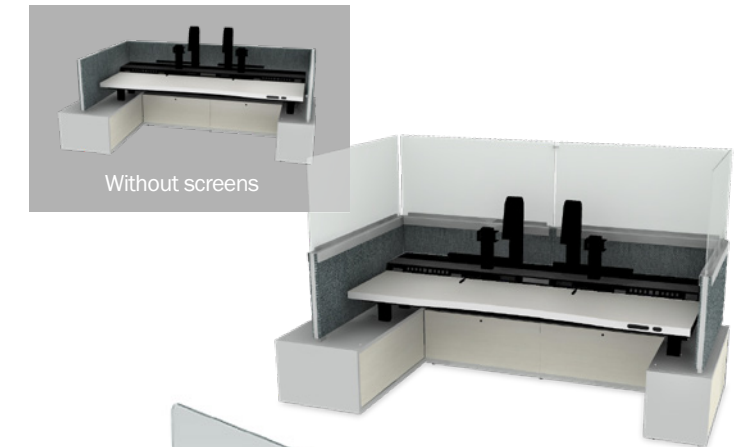
Markerboards

Mobile and hanging markerboards can assist in wayfinding, be used as planning space, and help with organization



Safety Screens

Safeguard the health of your team. Providing **Safety Screens** protects individual health, increases a sense of security, and ensures the productivity of your center. Screens can be fitted to all Mercury Consoles (as shown left and below) and are also available in free standing configurations (shown atop a technology cabinet, bottom right) that require no mounting.

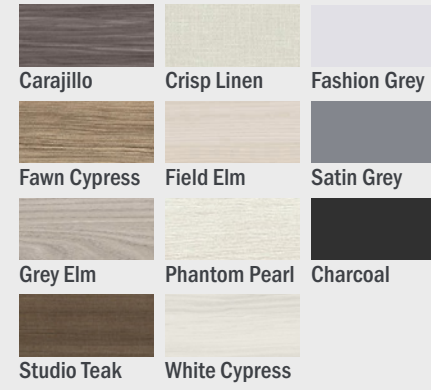


Finishes

À la carte

Select your own combination from our finishes palette.

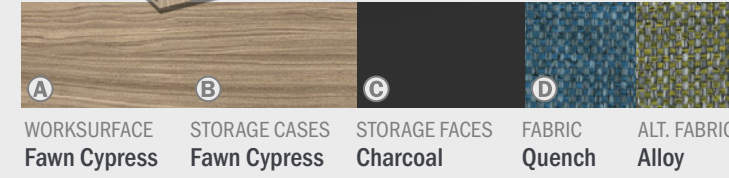
LAMINATES



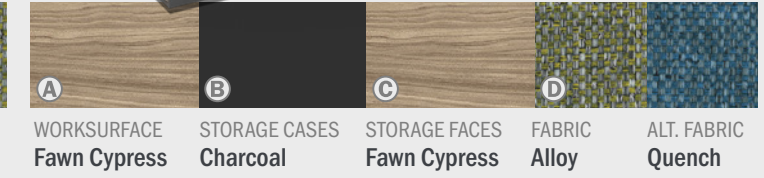
FABRICS | CAMIRA RIVET



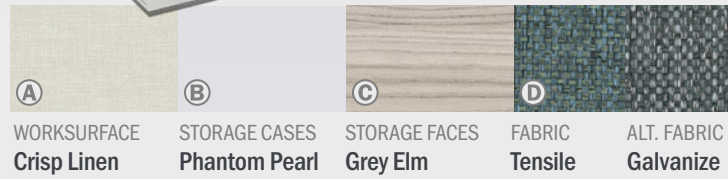
Denali



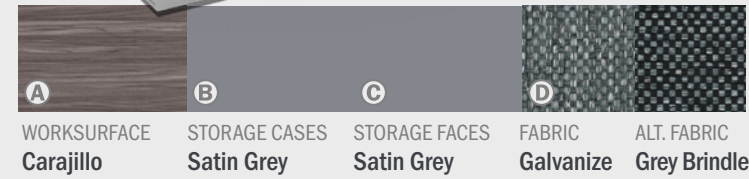
Shenandoah



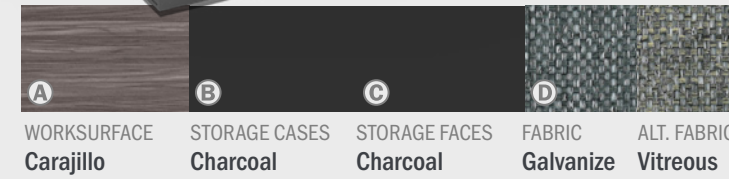
Arches*



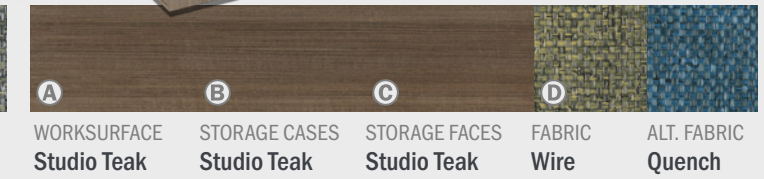
Canyon



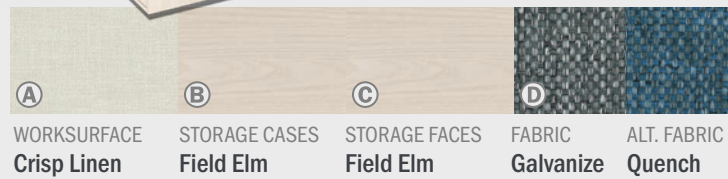
Mesa



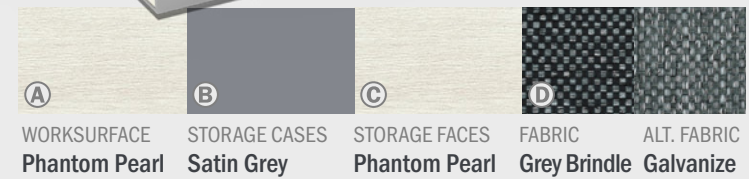
Teton



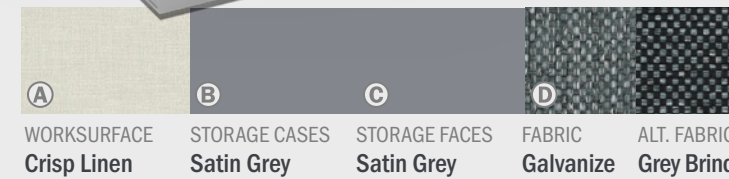
Bandelier



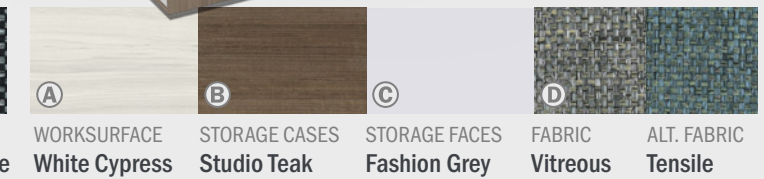
Carlsbad*



Olympic



Zion





Mercury BASE

Shown in Carlsbad color scheme.



Mercury STANDARD

Shown in Shenandoah color scheme.



Mercury PRO

Shown in Teton color scheme.

